



All Registrants receive a FREE* eBook on ["Implementing Best Practices in Human Resources Management, 2nd Edition"](#)! (500+ pages and valued at \$149)

When: November 10, 2009 at 1:00pm - 2:30pm AST

Speaker: Michael Bennett and Alex Gallacher

Regular Price: \$169. HRANB Member Price: \$139.

****Early Bird Member Price: \$104.25 register by Oct 20, 2009.**

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Summary: A discussion of best practices in human resources based upon leading research and the client-focused consulting experience of our session leaders. This webinar will focus on three best practice areas:

- Employee Engagement
- Change Management
- The competencies HR professionals need to lead the evolution of HR in their organization.

Upon completion of this webinar participants will be able to utilize HR best practice approaches to:

- Identify and discuss 8 key drivers of employee engagement
- Develop employee engagement ideas, strategies and plans
- Develop and execute highly effective change management plans
- Explain the role of HR professionals in achieving organizational balance and optimization through implementation of best practice policies and programs
- Identify and discuss the competencies and skill sets required of HR professionals to develop aligned HR strategies and influence senior management

This webinar will include:

- Two (2) CHRP Recertification Points
- 30 days to review the recording of this webinar
- PowerPoint presentation with slides
- Complete Question and Answer (Q&A) document
- Supporting paper created by the speakers
- Implementing Best Practices in HR Management, 2nd Edition eBook

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Notes:

*A link to download the e-book will be emailed to you along with your certification of attendance within 14 business days after the live webinar.

**To ensure you receive the proper member discounts, please update your Membership Association affiliations on your account profile when ordering.

You participate right from your computer. All you require is an internet connection and a sound card. If you do not have a sound card, you can dial in and listen to the audio.



For Customer Service, please call 1-800-268-4522 or e-mail them at cservice@cch.ca.

We look forward to your participation!

Sincerely,

CCH Canadian Limited and HRANB